



CYNTHIA D. BANKS  
Director

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**COMMUNITY AND SENIOR SERVICES  
OF LOS ANGELES COUNTY**

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*"To Enrich Lives Through Effective And Caring Service"*

BOARD OF SUPERVISORS

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May 12, 2009

The Honorable Board of Supervisors  
County of Los Angeles  
383 Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, California 90012

Dear Supervisors:

**APPROVAL OF THE WORKFORCE INVESTMENT ACT  
LOCAL PLAN MODIFICATION PROGRAM YEAR 2008-09  
(ALL DISTRICTS AFFECTED) (3-VOTES)**

**SUBJECT**

The Program Year (PY) 2008-2009 Workforce Investment Act (WIA) Local Plan Modification will ensure the Los Angeles County Workforce Investment Area continues to receive WIA funds allocated by the State of California Employment Development Department from the Department of Labor (DOL). The State requires this modified version of the Five Year WIA Local Plan be submitted with the approval and signature of the Chair of the Los Angeles County Board of Supervisors and the Chair of the Los Angeles County Workforce Investment Board (LACWIB).

**IT IS RECOMMENDED THAT YOUR BOARD**

1. Approve the WIA Local Plan Modification for Program Year (PY) 2008-09, which has been approved by the Los Angeles County Workforce Investment Board (LACWIB). The Modification principally reiterates County compliance with features of California Senate Bill (S.B.) 293 which were addressed in the County's PY 2007-08 WIA Local Plan Modification and provides updated information regarding various areas of WIA management and operations.

2. Authorize and instruct the Chair of Los Angeles County Board of Supervisors, as the Chief Elected Official (CEO), to sign the Signature Page of the WIA Local Plan Modification PY 2008-09 for Los Angeles County Workforce Investment Area. (Attachment A)

### **PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION**

This action will ensure the Los Angeles County Workforce Investment Area continues to receive WIA funds allocated by the State of California Employment Development Department from the Department of Labor (DOL). The State requires this modified version of the Five-Year WIA Local Plan be submitted with the signature of the Chair of the Los Angeles County Board of Supervisors and the Chair of the Los Angeles County Workforce Investment Board (LACWIB).

The PY 2008-09 WIA Local Plan Modification includes current information and data, along with projections regarding businesses, industry growth and the labor market that relate to the provision of workforce development services under the WIA Adult, Dislocated Worker, and Youth programs. This Plan Modification also incorporates WIA requirements for labor representation on the WIB, training policies, and Individual Training Accounts, as mandated by California Senate Bill (S.B.) 293, some of which were already addressed in the County's PY 2007-08 WIA Local Plan Modification.

The WIA Local Plan Modification PY 2008-09 provides updated information regarding various areas of WIA management and operations such as:

- Changes to the actual composition of the WIB through the addition of new labor representatives.
- Information regarding the LACWIB's on-going strategic planning and reengineering processes.
- Information on the targeting of WIA resources to special projects serving "most in need" individuals, such as the youth-oriented Florence-Firestone project.
- Information on the continued progress of special projects which are concentrated on analysis of key industry clusters and business outreach/job development in growth industries.
- Services requirements and priorities for veterans and, as needed, low income individuals.
- Revisions to the length of WorkSource Center approval granted under the WIB's certification/recertification processes.
- Progress made in acquiring completed operational Memoranda of Understanding (MOUs) and Resource Sharing Agreements (RSAs) from all WorkSource Center lead agencies.
- Information on recent and planned solicitations to competitively procure contractors for the WIA Youth, Adult, and Dislocated Worker programs and to deliver Rapid Response services.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

The recommended actions support the County-wide Strategic Plan Goal 1: Service Excellence.

### **PERFORMANCE MEASURES**

The performance evaluation is aligned with the County's Performance Counts! Initiative. The Department will assess the agencies' performance through its analysis of program reports produced by the WIA Planning and Operations Division. The performance measurement standard for program effectiveness is indicated by programs achieving the following positive outcome:

- Increase self-sufficiency by providing services that lead to successful transition into the workforce, continued training or education.

### **FISCAL IMPACT/FINANCING**

There is no impact on the County General Fund.

### **FACTS AND PROVISIONS/LEGAL REQUIREMENTS**

The WIA regulations require each Workforce Investment Area to submit to the State, a locally developed comprehensive Five-Year WIA Local Plan. The plan is to be developed by the local WIB and approved by the Chief Elected Official. As changes occur, the plan must be modified in accordance with WIA requirements.

The original Strategic Five-Year Local WIA Plan was approved by your Board on October 9, 2001. The term of the original plan was July 1, 2000 through June 30, 2005. The initial Five-Year WIA Local Plan Modification was approved by your Board on June 21, 2005.

The WIB approved the draft WIA Local Plan Modification PY 2008-09 at its October 31, 2008 meeting. The plan was posted on the Community and Senior Services website for public review and comment for a period of 30 days, ending on December 5, 2008, as required by the State. During the comment period, there were no substantive comments. The WIB approved the final WIA Local Plan Modification PY 2008-09 at its January 8, 2009 meeting.

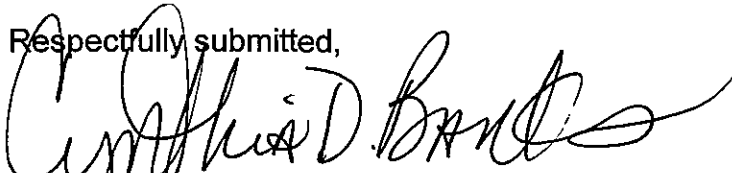
### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

The recommended action will ensure the continued provision of WIA services that are efficient, customer-focused and results driven, to residents and businesses in the County of Los Angeles.

**CONCLUSION**

Upon Board approval, please mail one copy of the adopted Board Letter to Maggie Mireles at CSS WIA Planning & Operations Division, 3175 West Sixth Street, Los Angeles, CA 90020. If you have any questions, please contact Maggie Mireles by phone at 213-738-2198 or via e-mail [mmireles@css.lacounty.gov](mailto:mmireles@css.lacounty.gov)

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Cynthia D. Banks", written over a horizontal line.

CYNTHIA D. BANKS  
Director

Attachment: WIA Local Plan Modification for Program Year (PY) 2008-09

c: William T Fujioka, Chief Executive Officer  
Sachi A. Hamai, Executive Officer  
Robert Kalunian, Acting County Counsel  
Wendy L. Watanabe, Auditor-Controller

**Workforce Investment Act  
Local Plan Modification  
Program Year 2008-09  
(Narrative Forms)**

**Local Workforce Investment Area (LWIA):**

Name of LWIA Los Angeles County

Submitted on Pending

Contact Person Josie Marquez

Contact Person's Phone Number (213) 738-3175  
AREA CODE PHONE NUMBER

**August 2008**

*EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Special requests for services, aids, and/or special formats need to be made by calling (916) 654-8055 (Voice). TTY users, please call the California Relay Service at 711.*

# **Workforce Investment Act (WIA) Strategic Five-Year Local Plan**

## **TABLE OF CONTENTS**

<b>Executive Summary.....</b>	<b>3</b>
<b>I. Plan Development Process .....</b>	<b>4</b>
<b>II. Local Vision and Goals.....</b>	<b>6</b>
<b>III. Labor Market Analysis.....</b>	<b>10</b>
<b>IV. Leadership.....</b>	<b>12</b>
<b>V. Local One-Stop Service Delivery System.....</b>	<b>14</b>
<b>VI. Youth Activities.....</b>	<b>23</b>
<b>VII. Administrative Requirements.....</b>	<b>27</b>
<b>VIII. Assurances.....</b>	<b>29</b>
<b>IX. Program Administration Designee and Plan Signatures .....</b>	<b>31</b>

## EXECUTIVE SUMMARY

Enclose a brief summary, not more than two pages, of the five-year strategic local plan that gives a general overview of the proposed local workforce investment system. Include a description of how the system looks today, and how it will change over the five-year plan period. Include a discussion of the local board's economic and workforce investment goals and how the local system will support these goals.

### **Executive Summary – PY 2008-2009 Local Plan Modification**

In accordance with state and federal requirements under the Workforce Investment Act (WIB) of 1998, the Los Angeles County Workforce Investment Board (LACWIB) submitted its initial Five-Year Strategic Local Plan to the State in 2000. Pursuant to guidelines published by the Employment Development Department, the information presented herein represents a fourth one-year extension to the initial plan for the period encompassed within Program Year 2008-2009. Information contained within the LACWIB's 2008-2009 WIA Local Plan Modification reflects key areas of planning and operations for which changes have occurred since the initial modification was approved in August 2005. The Plan's narrative is limited to these changes. For subsections of the Plan where no changes have been made, "no modification" is indicated. Full narratives from the original Plan and subsequent revision are available for review at [www.css.lacounty.gov](http://www.css.lacounty.gov), as is the current Local Plan Modification.

The LACWIB's 2008-2009 WIA Local Plan Modification includes a number of changes from prior iterations. Some of these changes are derived from requirements embodied in California Senate Bill 293, which was signed by the Governor on September 29, 2006, and replaces the Family Economic Security Act in the California Unemployment Insurance Code with provisions that implement WIA in California. SB 293 took effect on January 1, 2007. Even though a majority of the provisions in the legislation are taken from the federal WIA, there are new, unique California provisions that will require substantive changes in the workforce system. These include changes in the composition of the state and local workforce investment boards. In addition, provisions within SB 293 require some adjustments at the local level to systems for managing and reviewing one-stop operations, individual training accounts, and job seekers' selection of training programs. Such adjustments are reflected within the LACWIB's 2008-2009 WIA Local Plan Modification.

A number of updates unrelated to SB 293 are also presented within the 2008-2009 WIA Local Plan Modification. These reflect changes in strategies to deliver services to businesses and job seekers in accordance with LACWIB priorities, and include descriptions of projects aimed at identifying and targeting growth industry clusters within the County's local workforce investment area, a business outreach and job development initiative, and information regarding recent and planned procurement processes to select service providers for the

**WIA Adult, Dislocated Worker, Youth and Rapid Response programs.**

**I. PLAN DEVELOPMENT PROCESS**

WIA gives states and local areas a unique opportunity to develop employment and training systems tailored specifically to state and local area needs. The local plan is only as effective as the partnership that implements it. The plan should represent a collaborative process among the Chief Elected Official and the local system partners. This collaboration will create a shared understanding of the local area's workforce investment needs, a shared vision of how the local workforce investment system can be designed to meet those needs, and agreement on the key strategies to achieve this vision. This collaborative planning at all stages should drive local system development, create strategies for improvement, and provide the opportunity for stakeholder and public participation, review and comment.

In this section, describe the plan development process, including comments received during the public comment period that were incorporated within the plan. [WIA Section 118 (a), WIA, Section 118(c) (1)].

(**Please note:** we recognize that local areas are required to develop various related local plans and we encourage you, whenever feasible and appropriate, to use planning information that has already been developed. However, the data you use must be accurate and current.)

A. What was the role of the Chief Elected Official in developing the plan? [WIA, Section 118 (a)]

**No modification.**

B. What local workforce investment board, transition board or existing body had oversight for the development of this local plan? If there was no such body, how will you create a responsible entity? [WIA Section 117(d)(4)]

**No modification.**



C. Describe the process used to provide an opportunity for public comment, including comment by the Chief Elected Official; the local workforce investment board and youth council; other local governing bodies; educators; vocational rehabilitation agencies; service providers; community-based organizations; and migrant seasonal farm worker representatives. Describe the process used to get input for the plan prior to submission. [WIA Section 118(c)(1) and WIA Section 118(b)(7)]

**This section of the County's Local WIA Plan is modified to reflect the process utilized to obtain input into and comments on the LACWIB's 2008-2009 Local WIA Plan Modification from local stakeholders.**

**WIB members, WIA service providers, County Counsel and other interested parties have several opportunities to review the Plan Modification in draft form. The plan is presented and discussed in a public meeting of the LACWIB's Executive Committee prior to being published for public comment. During the public comment period, CSS representatives also hold a public forum to obtain contractor and stakeholder input. Following a 30-day public comment period, the LACWIB reviews the final Plan Modification (incorporating input received during public comment) prior to taking action with respect to its approval.**

**Representatives of the County's Board of Supervisors are kept apprised of Plan Modification development during periodic briefing sessions with management from the County's Department of Community and Senior Services (CSS), which administers the WIA program on behalf of the LACWIB and the Board of Supervisors.**

D. How were comments considered in developing the local WIA plan? [State Planning Guidance I B. and WIA, Section 112(b)(9)]

**This section of the County's Local WIA Plan is modified to reflect the process utilized to incorporate into the LACWIB's 2008-2009 Local WIA Plan Modification comments obtained through the LACWIB's review process and input received during the public comment period. During the 30-day comment period, CSS received one comment regarding Local WIA Plan Modification. However, no changes were subsequently made to the Local Plan Modification.**

E. Describe the method used to make copies of the local plan available through public hearings and through other means e.g., local news media and the Internet. [WIA, Section 118(c)(2)]

**This section of the County's Local WIA Plan is modified to provide information regarding the process for system stakeholders and others to provide comments on the 2008-2009 Local Plan Modification. The LACWIB published the Plan Modification for comment over a 30-day period. The public comment period**

began on November 5 and concluded on December 5, 2008. A notice regarding the public comment period was published in the Los Angeles Times. Individuals wishing to review the Plan Modification were able to do so by visiting the LACWIB's website at [www.css.lacounty.gov](http://www.css.lacounty.gov). Interested parties were also able to request a printed copy of the Plan Modification from the Los Angeles County CSS by calling (213) 738-2198 or visiting/mailling a request to:

County of Los Angeles  
Community and Senior Services  
3175 West Sixth Street  
Los Angeles, CA 90020  
Attn: WIA Planning and Operations Division

In addition, CSS made a presentation regarding the draft Plan Modification on October 1, 2008 to all current County WIA contractors during their regular Quarterly Technical Assistance Meeting.

F. What other organizations were involved in the development of the local plan?  
How were they involved?

**No modification.**

## II. LOCAL VISION AND GOALS

The federal *Planning Guidance and Instructions for Submission of the State's Strategic Five-Year Plan* indicates that "a vision creates organizational alignment around a picture of a transformed future. It propels the organization toward achieving difficult but attainable strategic goals. Vision drives systematic improvements and produces outcomes. It is dynamic, not static."

In this section, identify your broad strategic economic and workforce development goals (e.g., "All people who want to work can find jobs. There will be a growing number of business start-ups. Fewer people will rely on welfare assistance.") Include information on how the local plan is consistent with the State plan and describe how the local workforce investment system supports the shared vision in the attainment of your goals. In addition, describe your local strategies based on your local board's vision for business services and lifelong learning.

A. What is your vision for your local workforce investment system, and how will your system appear at the end of the five-year period covered by this plan? [State Planning Guidance II A.] [WIA, section 117(d)(1)]  
Some specific questions that may be considered are:

1. How will your local system integrate services over the next five years? [WIA,

- 
- Section 117(d)(1) and Section 118(a)]
2. What programs and funding streams will support service delivery through the One-Stop system? [WIA, Section 121(b)(1)(B)]
  3. Typically, what information and services will be provided and how will customers access them? How will the goal of universal access be achieved? [20 CFR Part 652, et al., Interim Final Rule (I)(A), State Planning Guidance II.A. bullet 3]
  4. How will Wagner-Peyser Act and unemployment insurance services be integrated into the local system? [WIA, Section 121(b)(1)(B)(xii),
  5. How will the youth programs be enhanced to expand youth access to the resources and skills they need to succeed in the State's economy? [WIA, Section 111(d)(2) and 112(a)]

**This section of the County's Local WIA Plan is modified to reflect strategic planning being conducted by the WIB. In April 2007, the LACWIB established a Reengineering Work Group, which began a comprehensive system review and reengineering process. The group's work is on-going. To date a full assessment of the current service delivery system has been conducted and the Workgroup's next phase of activity is to develop strategies for achieving greater efficiencies, including a more coordinated service delivery system with the City of Los Angeles Workforce Investment Board.**

WIA Section 118 requires local plans to be consistent with the State Plan. In addition to California's Principles and Strategic Goals (WIAB99-2, *Local Plan Instructions and Forms*, page 3), please include strategies that reflect the Governor's four key priorities for California's public workforce system. The key priorities were not included in the *Initial/Supplemental Planning Narrative* pages or the *One-Year Extension for Program Year 2005-06*. They were introduced in the *Guidance for Local Plan Modifications for PY 2006-07*, via *Addendum*, item A. They are now listed below as follows:

The Governor's four key priorities for California's public workforce system:

- Understanding and Meeting the Workforce Needs of Business and Industry in order to prepare Workers for 21st Century Jobs
- Targeting Limited Resources to Areas Where They Can Have the Greatest Economic Impact
- Collaborating to Improve California's Educational System At All Levels
- Ensuring the Accountability of Public and Private Workforce Investments

**B. Describe how your local vision and workforce development strategy is consistent with the Governor's workforce development priorities [WIA Section 118(a)].**

**This section of the County's Local WIA Plan is modified to include a description of efforts taken by the County and the WIB to target limited resources to areas where they can have the greatest economic impact. The Board of Supervisors has called on all County programs targeting youth (including WIA) to prioritize services to foster youth and those served from the probation system, as these two groups are among the most at risk of poverty, homelessness, incarceration and other problems plaguing many young adults. In addition, the LACWIB has committed WIA funds to a specialized project serving youth in the Florence-Firestone area, an unincorporated community facing significant economic challenges. Using both WIA and County general fund resources, The Florence/Firestone Demonstration Project will provide fifty youth from the target area with work experience, career exploration, personal development, and job opportunities, with a focus on potential career ladders.**

The California Workforce Investment Board (State Board) adopted vision statements regarding business services and lifelong learning that were not included in the *WIA Initial/Supplemental Planning Narrative* pages or the *One-Year Extension for Program Year 2005-06*. They were introduced in *Guidance for Local Plan Modifications for PY 2006-07*, via *Addendum*, item B. They are now listed below as follows:

The State Board vision statements:

- The One-Stop System, in collaboration with the economic development community, partners with California's business to provide best-in-class local services to business to support job retention and growth.
- The vision for lifelong learning, in the context of workforce development, is to enable current and future workers to continually acquire the knowledge, skills, and abilities required to be successful in the workplace.

C. Provide a description of your local strategies, based upon your local board's vision for business services, to improve the services to employers, and include in your description [WIA Section 118(b) (10)]:

1. Your vision and strategic planning efforts for business services.
2. How you use industry partnerships and other employer contacts to validate employer needs.
3. What actions the local board has taken, or plans to take, to ensure that local business services are not redundant and coordinated with partner programs such as Wagner-Peyser and Economic Development Corporations.
4. How the local board measures the satisfaction of business services and how the data are used to improve services.

**This section of the County's Local WIA Plan is modified to describe efforts of the LACWIB to improve and expand business services to business customers. These efforts include:**

- A WIB strategic goal aimed at meeting needs in specific sectors
- A Business Outreach and Job Development project
- Industry Sector analysis

A LACWIB strategic goal states the following: "Identify and meet workforce needs in key industry sectors/clusters," which incorporates tasks such as:

- Periodically conduct needs assessments of industry clusters and communicate the results to the WorkSource Centers.
- Continue outreach to businesses to validate their needs for skilled labor.
- Continue to require WorkSource Centers to delineate their collaborative partners and the roles of all parties.
- Continue to seek and use alternate dollar sources for training.
- Facilitate the process of employers communicating with community colleges.
- Promote the requirements of Federal hiring regulations as a means to assisting job seekers into non-traditional occupations (e.g., women in construction and men in nursing).

A specialized Business Outreach and Job Development Project is entering its third year. This project is intended to pool resources and increase job openings for job seekers across the County's entire system. The project contractor is working individually with business services representatives and job developers at each of the County's WorkSource Centers to develop strategies aimed at targeting jobs within high growth industries. Under the current phase of the project, the contractor will identify a minimum of 1,080 job openings for the County's WIA service providers. The contractor will also identify the specific skills and any certifications requirements for each job.

An Industry Cluster Analysis project is underway, which builds upon industry analysis completed in 2006 using a "clusters of opportunity" methodology. Current analysis is focused on new ways to interpret data and development of a set of specific actions with regard to targeting WIA resources to specific industries.

D. Describe how the local board is addressing lifelong learning in the context of workforce development, through collaborative policy and planning. Specifically, describe how the local board will improve and promote access to lifelong learning in the next year. Include existing or planned efforts to leverage resources with local lifelong learning partners, including business and education.

This section of the County's Local WIA Plan is modified to reflect the LACWIB's current efforts to improve services and service delivery to mature workers. Under a one-year technical assistance and capacity building project, a contractor

procured by the LACWIB will work directly with WorkSource Center staff and businesses to increase their understanding of and effectiveness in meeting the workforce development needs of mature workers. A byproduct of this process will be the promotion of lifelong learning among experienced workers who are continuing to contribute to the local labor market.

E. Identify organizations involved in the development of your local vision and goals.

**No modification.**

### III. LABOR MARKET ANALYSIS

The *Planning Guidance and Instructions* requests information on key trends expected to shape the economic environment during the next five years, including the implications of these trends in terms of overall employment opportunities by occupation; key occupations; the skills needed to attain local occupational opportunities; growth industries and industries expected to decline, customer demographics, and the sources of data used to gather this information. Where appropriate, identify any regional economic development needs and describe how the local area will be involved in them.

In this section identify the needs of businesses, job training, and education seekers, economic development professionals, and training providers in your workforce investment area. Are these the same or different than those present in the previous service delivery area(s)? If different, how can the needs be better met by the new, local workforce investment system? To complete this section, answer the following questions.

A. What are the workforce investment needs of businesses, job-seekers, and workers in the local area? [WIA, Section 118(b)(1)(A)]

**This section of the County's Local WIA Plan is modified to reflect efforts of the LACWIB to more effectively identify workforce investment needs within the local area. Over the last two years, the LACWIB has led a process to identify the growth industries within the local area that present the greatest opportunities for businesses and job seekers. Initially, a study conducted by CSS and State Employment Development Department (EDD) Labor Market Information Division staff revealed nine clusters with significant potential. These included tourism; tourism without motion pictures; high-tech; manufacturing value chain; services; construction; aerospace; health; and bio-medical technology. Subsequently, because there was significant overlap for occupational titles between health and bio-medical technology, these two industries were combined into a single cluster.**

The LACWIB is continuing to analyze the benefits of focusing its programs and services on these clusters and is working to identify businesses within these clusters through:

- An updated industry cluster analysis project; and
- A business outreach and job development project

#### Industry Cluster Analysis

Currently, working with an independent contractor, efforts are underway by the WIB to better understand and sort industry data, including data resulting from studies over the last several years. A central goal of this current process is to develop key questions for businesses from the identified clusters. Companies' responses to these questions will enable the WIB to make appropriate decisions regarding the use of WIA resources for specific industries and businesses.

#### Business Outreach and Job Development

A business outreach and job development project, which concentrates on the identification of jobs within growth industries, is entering its third phase. The project has been rolled-out regionally across the County, with the project's contractor working individually with representatives from each of the WorkSource Centers to increase awareness of, linkages to and identification of job leads from high growth and high demand industry employers. Under the current phase, the project contractor will continue to support WorkSource Center staff and will contact additional companies, build relationships with these businesses on behalf of the WIB and identify job opportunities for WorkSource Center clients.

B. How will the needs of employers be determined in your area? [State Planning Guidance IV.B.6]

This section of the County's Local Plan is modified to incorporate information regarding the LACWIB's implementation of concentrated business outreach and job development services, which are designed to develop more effective strategies for connecting the local one-stop system with growing businesses. As part of this process, the contractor engaged to lead this effort is both 1) contacting new businesses to assess their hiring needs; and 2) training WorkSource Center staff in effective approaches for gathering business input into their current and projected workforce needs.

C. What are the current and projected employment opportunities in the local area? [WIA, Section 118(b)(1)(B)]

This section of the County's local Plan is modified to reflect efforts underway to identify specific employment opportunities and job openings within key industry clusters. The LACWIB's Business Outreach and Job Development Project is working to identify employment opportunities within high growth and high demand industries including, but not limited to, aerospace, construction, health/biotech, high-tech, manufacturing services and tourism.

D. What job skills are necessary to obtain such employment opportunities? [WIA, Section 118(b)(1)(C)]

This section of the County's Local Plan is modified to incorporate information on the job skills identified as necessary to qualify for employment within high growth industry clusters identified by LACWIB. For key industry clusters, foundation skills are critical to successful job performance. These include both soft skills (e.g. customer service, following directions, problem solving), computer literacy skills, and basic skills, which include reading, writing, and computation skills. The majority of occupations within the identified clusters require some level of technical proficiency. Required skills range from those that can be acquired on the job with a minimum of training to highly precise skills which are normally developed through studies at the college level, several years of work experience, or a combination of these two factors. LACWIB staff is continuing to review skill requirements so that this information can be communicated to system providers.

#### IV. LEADERSHIP

As stated in the *Federal Register* of April 15, 1999, "The Department [of Labor] believes that changing from the existing JTPA Private Industry Councils to local workforce investment boards is essential to the reforms of WIA [Interim Final Rule §661.305]. The Department [of Labor] strongly encourages all eligible areas to create new, fully functional local boards as early as possible, and is committed to providing assistance to facilitate such changes."

In this section describe how authority will be exercised by the local workforce investment board. [WIA, Sections 117(b) (3) and 117(d) (1)]

A. If an interim board was responsible for development of this plan, how will the plan and authority to oversee its implementation under WIA Section 117(d) (4) be transferred to the new local workforce investment board?

No modification.



B. What circumstances constitute a conflict of interest for a local board member, including voting on any matter regarding provision of service by that member or the entity that s/he represents, and any matter that would provide a financial benefit to that member? [WIA, Section 117(g)(1)(2)]

**No modification**

C. How will the local board provide a leadership role in developing policy, implementing policy, and oversight for the local workforce investment system? [WIA Section 117(d)(4)] Include in this discussion a description of your local board composition and how it meets the membership criteria set forth in the California Unemployment Insurance Code (CUIC) Section 14202.

**This section of the County's Local WIA Plan is modified to reflect changes to the WIB composition and efforts to meet requirements under SB 293 for labor representation on the LACWIB.**

**Currently, the WIB is comprised of 41 seats, which includes one seat which has been traditionally occupied by a labor organization representative. Numerous efforts to work with the Los Angeles County Federation of Labor, AFL-CIO to increase labor representation on the WIB to 15% have yielded no nominations. These efforts have been documented and forwarded to EDD. Therefore, LACWIB has pursued a plan to achieve 10% labor representation by seeking nominations from various labor organizations. Three additional organized labor representatives have been appointed to the WIB. With their membership on the board, the LACWIB now meets the 10% labor representation option embodied within SB 293.**

D. How will the local board assure the local system contributes to the achievement of the State's strategic goals? [WIA, Section 118(a)]

**This section of the County's Local Plan is modified to incorporate a description of the LACWIB's biennial strategic planning process. Twice each year, members of the LACWIB meet for the purposes of developing and updating strategic planning objectives. At the LACWIB's 2008-2009 Fall and Spring Strategic Planning Retreats, the board will include within its program, a discussion and analysis of strategic goals and objectives, which are driven by and aligned with a variety of external resources including the State's strategic goals.**

E. How will the local board meet the requirement that neither the local board nor its staff provide training services without a written waiver from the Governor? [WIA, Section 117 (f)(1)(A) and (B)]

1. If the local board plans to provide training services, describe which service. If a waiver is to be sought, a request for Waiver of Training Prohibition must be submitted for each specific training program.

**No modification.**

- F. How will the local board assure that the public (including persons with disabilities) have access to board meetings and activities including local board membership, notification of meetings, and meeting minutes? [WIA Section 117(e)]

**No modification.**

## **V. LOCAL ONE-STOP SERVICE DELIVERY SYSTEM**

The cornerstone of the new workforce investment system is One-Stop service delivery, which makes available numerous training, education and employment programs through a single customer-focused, user-friendly service delivery system at the local level. The One-Stop system must include at least one comprehensive physical center in each local area that must provide core services and access to programs and services of the One-Stop partners. The system may also include a network of affiliated One-Stop sites and specialized centers that address specific needs.

In this section describe how services will be coordinated through the One-Stop service delivery system. Additional required elements were introduced in *Guidance for Local Plan Modifications for PY 2006-07*, via Addendum items C 1-4. These elements are now incorporated into Section V, Boxes C, F, M and R. Also, include as applicable in boxes A through S, any changes to the One-Stop delivery system as a result of the State's replacement of the statutory performance measures specified in WIA Section 136(b)(2) with the common performance measures defined in Training and Employment Guidance Letter (TEGL) 17-05.

- A. Describe the One-Stop delivery system in your local area. [WIA, Section 118(b)(2)]. Include a list of the comprehensive One-Stop centers and the other service points in your area.

Comprehensive One-Stop centers and the other service points in your area:

**This section of the County's Local Plan is modified to reflect the current configuration of the LACWIB's one-stop service delivery system. Currently, there are a total of eighteen (18) one-stop service points for the Los Angeles County LWIA's delivery system. Two of these sites (Santa Clarita WorkSource Center and SASSFA Paramount Employment & Training Center) are considered**

satellites. All other sites have been certified by the LACWIB as comprehensive (full service) WorkSource Centers.	
<b>Antelope Valley WorkSource Center</b> 1420 West Avenue I Lancaster, CA 93534	<b>LA Works WorkSource Center</b> 5200 Irwindale Ave., Suite 130 Irwindale, CA 91706
<b>Career Partners WorkSource Center</b> 3505 No. Hart Avenue Rosemead, CA 91770	<b>Los Angeles Urban League</b> <b>City of Pomona WorkSource Center</b> 264 East Monterey Avenue Pomona, CA 91767
<b>Central San Gabriel Valley WorkSource Center</b> 11635 Valley Blvd., Unit G El Monte, CA 91732	<b>Los Angeles Urban League</b> <b>WorkSource Business and Career Center</b> 12700 South Avalon Blvd. Los Angeles, CA 90061
<b>Chicana Service Action Center</b> 3601 East First Street Los Angeles, CA 90063	<b>Northeast San Fernando Valley WorkSource Center</b> 11623 Glenoaks Boulevard Pacoima, CA 91331
<b>Compton CareerLink WorkSource Center</b> 700 No. Bullis Road Compton, CA 90221	<b>Santa Clarita WorkSource Center</b> 20655 Soledad Canyon Road., Unit 25 Santa Clarita, CA 91351
<b>East Los Angeles Employment &amp; Business WorkSource Center</b> 5301 Whittier Blvd. Los Angeles, CA 90022	<b>SASSFA WorkSource Center</b> 10400 Pioneer Blvd. Santa Fe Springs, CA 90670
<b>Foothill Employment &amp; Training Connection (WIB)</b> 1207 East Green Street Pasadena, CA 91106	<b>SASSFA Paramount Employment &amp; Training Center</b> 15749 California Avenue Paramount, CA 90723
<b>Hub Cities WorkSource Center</b> 2677 Zoe Avenue, 2nd Floor Huntington Park, CA 90255	<b>South Valley WorkSource Center</b> 1817 East Avenue Q, Unit A-12 Palmdale, CA 93550
<b>JVS/West Hollywood WorkSource Center</b> 5757 Wilshire Blvd., Promenade 3 Los Angeles, CA 90036	<b>West Los Angeles WorkSource Center</b> 13160 Mindanao Way, Suite 240 Marina del Rey, CA 90292

B. Describe the process used for selecting the One-Stop operator(s) [WIA, Section 121(d) (2) (A)] including the appeals process available to entities that were not selected as the One-Stop operators. [Interim Final Rule § 667.600 (b)(1)] Also, include the local board's policy regarding its selection of One-Stop operator(s),

annual review of operations, and termination for cause. [CUIC Section 14206(d)]

**This section of the County's Local WIA Plan is modified to reflect the following description of One-Stop Operator selection.**

**Los Angeles County Community and Senior Services (CSS) has been delegated authority by the County Board of Supervisors to coordinate WIA services for the County LWIA. Based on the definitions of a One-Stop operator outlined within the federal WIA regulations, the role of CSS as the local system-wide coordinator of WIA services qualifies CSS to function as the One-Stop Operator. This designation is subject to Board of Supervisor approval of this Plan Modification and subsequent approval by the State.**

C. Are each of the required WIA partners included in your One-Stop delivery system? How have they contributed to your planning and implementation efforts? If any required partner is not involved, explain the reason. [WIA, Section 117 (a)(2)(A)]

**No modification.**

D. How will services provided by each of the One-Stop partners be coordinated and made available in the local One-Stop system? [WIA, Section 121 (c) (2)]

**No modification.**

E. What is your plan for delivery of core and intensive services? [WIA Section 117(f)(2)]

**No modification.**

F. What is your plan for administering Individual Training Accounts (ITAs) as defined in WIA, Section 134(d) (4)(G), including any limitations you plan to impose on ITAs established in your area. If your local board is providing training services that are made as exceptions to the Individual Training Account process, describe the process you used to procure and justify these exceptions. This process must include a 30-day public comment period for interested providers. [20 CFR Sections 661.350(a)(5) and (10) and 20 CFR Section 663.430(a)] In addition, include the local board's policy addressing the amount and duration of ITAs based on market rate for local training programs. [CUIC Section 14206(h)]

**This section of the County's Local WIA Plan is modified to reflect the County's issuance of an updated WIA Directive on ITAs. Directive No. LACO-WIAD08-9, which was issued on March 17, 2008, includes the following policy requirements:**

1. An ITA may not be written in an amount that exceeds \$7,500. The ITA shall cover tuition and other necessary costs of participation in training. However, training-related tools and supplies may be purchased as supportive services.
2. The maximum duration (training period) for an ITA is 12 months from the date of enrollment.
3. Participants are required to apply for Pell Grants, when such funds are available in connection with desired training. In cases where Pell Grants are awarded, the WIA ITA shall fund the balance of tuition and other necessary training-related costs.
4. Priority for ITAs shall be given to programs in industry clusters targeted by the WIB, other growth industries/occupations, and occupations with identified career ladders.
5. A work-first approach to the three tiers of service under WIA (core, intensive and training) is not required. Participants may concurrently receive any combination of services necessary from these tiers to meet their employment objectives. A determination that a job seeker needs training may be made without regard to how long and to what extent such an individual has participated in core and intensive services.
6. While WIA funding is limited to \$7,500, customers may use other fund sources (Pell Grants, scholarships, severance pay, etc.) to cover costs in excess of this amount for programs costing more than \$7,500. Contractors must inform participants that they are not required to pursue non-WIA funding (e.g., student loans) to participate in training.
7. WIA contractors may request a waiver from Los Angeles County CSS to the ITA maximum amount and duration.

G. Describe how the WIA funds will be used to leverage other federal, State, local and private resources. How will these coordinated and leveraged resources lead to a more effective local system that expands the involvement of business, employers and individuals? [State Planning Guidance IV.B.3. and WIA, Section 112(b)(10) and Section 121(c)(2)(A)(ii)] Include a brief discussion if your local board has entered into an agreement with another area (including another local board that is a city or county within the same labor market) to pay or share the cost of educating, training, or placing individuals participating in programs assisted under Title I of WIA, including provision of supportive services, provide copy of your approved agreement. [WIA Section 195(3)(B)]

**No modification.**

H. Describe how the local system will meet the needs of dislocated workers; displaced homemakers; low-income individuals such as migrant and seasonal farm workers; public assistance recipients; women; minorities; individuals training for non-traditional employment; veterans; individuals with multiple barriers to

employment; older individuals; people with limited English speaking ability; and people with disabilities. [State Planning Guidance IV.B.5. and WIA, Section 112(b)(17) and Section 118(b)(4)]

**No modification.**

- I. When allocated adult funds are limited, what criteria will you use to determine and ensure priority of service to recipients of public assistance and other low-income individuals for receiving intensive and training services? [WIA, Sections 134(d)(4)(E), 118(b)(4).]

**This section of the County's Local WIA Plan is modified to include the WIB's adoption of the following policy statement regarding the priority of service to public assistance and other low income individuals.**

**WIA section 134(d)(4)(E) and corresponding Federal Regulations section 663.600 establish the need for WIBs to have a system of priority for services to adults when a determination has been made that funds are limited in a local area. When funds to a local area are deemed limited, priority for services to adults must be given to recipients of public assistance and other low-income individuals.**

**Unless the LACWIB specifically communicates in writing to stakeholders, contractors and the community at-large that funds are limited, any adults may be eligible for intensive and/or training services under the County's WIA program.**

**When the LACWIB formally communicates that WIA funds are limited, for a prescribed time period, a Priority of Service system will be utilized that mandates:**

- A minimum of seventy percent (70%) of the adults enrolled in intensive or training services be recipients of public assistance or low-income individuals not earning more than 200% of the federally recognized poverty guidelines.**
- A maximum of thirty percent (30%) of the enrolled adults in intensive or training services could include any individual, regardless of barriers or income status.**
- All participants, regardless of target group, will be selected based on his/her appropriateness for service and ability to successfully complete the intensive and/or training services to be provided.**

- J. How will the local system assure non-discrimination and equal opportunity, as well as compliance with the Americans with Disabilities Act? [WIA Section 188(a) (2), State Planning Guidance IV B.4.]

**No modification.**

K. Describe how employer services (e.g. systems to determine general job requirements and job listings, including Wagner-Peyser Act services) will be delivered through the One-Stop system in your area. [State Planning Guidance IV.B.7]

**This section of the County's Local Plan is modified to incorporate information regarding the LACWIB's implementation of concentrated business outreach and job development services, which are designed to develop more effective strategies for connecting the local one-stop system with growing businesses. As part of this process, the contractor engaged to lead this effort is both 1) contacting new businesses to assess their hiring needs; and 2) training WorkSource Center staff in effective approaches for gathering business input into their current and projected workforce needs.**

L. What reemployment services will you provide to Worker Profiling and Reemployment Service claimants in accordance with Section 31 (e) of the Wagner-Peyser Act? [State Planning Guidance IV B.7. and WIA, Section 121(b)(1)(B)(ii)]

**No modification.**

M. What local policies and strategies are in place to ensure that, pursuant to the Jobs for Veterans Act (P.L.107-288)(38 USC 4215), priority of service is provided to veterans (and certain spouses) who otherwise meet the eligibility requirements for all employment and training programs funded by the Department of Labor, in accordance with the provisions of TEGL 5-03 (9/16/03)? Include in your discussion how this policy is shared with all of the One-Stop Career Center partners and if/how you conduct outreach to veterans and veteran organizations to encourage use of One-Stop Career Center services. How will you ensure that veterans receive priority in the local One-Stop system for Wagner-Peyser funded labor exchange services? [State Planning Guidance IV.B.9. and WIA, Section 121(b)(1)(B)(ii)].

**This section of the County's Local WIA Plan is modified to include the WIB's adoption of the following policy statement regarding the priority of service to veterans.**

**On November 7, 2002, President Bush signed the Jobs for Veterans Act to revise and improve employment, training, and placement services furnished to veterans. The Act mandated priority of service for veterans (and some spouses) "who otherwise meet the eligibility requirements for participation" in WIA Adult and Dislocated Worker programs.**

**Veterans' priority is required under federal law; however, it is not intended to displace existing eligibility requirements for WIA. An individual must first qualify for WIA services before a priority of service can be applied. Providers of service must use the following guidelines when determining priority for WIA-funded services:**

- In the event there is a service being provided with limited opportunities or funds, priority must be given to any identified eligible veterans.**
- For example: If there is a capacity limit for a training program and there is only one remaining slot and there are two applicants (one of whom is a veteran), the veteran must be given priority for the open training slot.**

**N. What role will Veterans Workforce Specialists and Veteran Employment Service Specialist (VWS/VSSS) have in the local One-Stop system? How will you ensure adherence to the legislative requirements for veterans' staff? [State Planning Guidance IV.B.10., 322, 38 USC Chapter 41 and 20 CFR Part 1001-120]**

**This section of the County's Local WIA Plan is modified to reflect changes in terminology for programs and positions from Veterans Employment Representative/Disabled Veterans Outreach Program Services (LVER/DVOPS) to Veterans Workforce Specialists and Veteran Employment Service Specialist (VWS/VSSS). This modification does not affect the presence of these individuals within WorkSource Centers when MOUs between centers and the local EDD offices specify their collocation at the centers.**

**O. How will you provide Wagner-Peyser Act-funded services to the agricultural community—specifically, outreach, assessment and other services to migrant and seasonal farm workers, and services to employers? How will you provide appropriate services to this population in the One-Stop system? [State Planning Guidance IV B.11.]**

**No modification.**

**P. How will the local board coordinate workforce investment activities carried out in the local area with the statewide rapid response activities? [(WIA, Section 118(b)(5), State Planning Guidance, IV.B13.b)]**

**This section of the County's Local WIA Plan is modified to reflect County's intention issue an open, competitive RFP to procure qualified and experienced service providers with a history of documented performance in the delivery of rapid response services and other services to businesses and displaced workers. Contracts resulting from this procurement will be in place by July 1, 2009. The County will continue in its current capacity as coordinator of rapid**



**response activities, receiving and reviewing WARN notices, deploying contractors to events of worker dislocation and managing the overall delivery of services.**

**Q. What rapid response assistance will be available to dislocated workers and employers and who will provide them? [WIA, Section 118(b) (4) (5), State Planning Guidance IV B.13.c.]**

**No modification.**

**R. How will your local board ensure continuous improvement of eligible providers of services through the system and ensure that such providers meet the employment needs of local employers and participants? [WIA Section 118(b)(2)(A)] Describe and assess the adult and dislocated worker employment and training services that will be available in your local area. [WIA, Section 118 (b)(4)(5)] In addition, include the local board's policy regarding training services available to adult and dislocated workers who have met the requirements for intensive services, have been unable to obtain or retain employment through those services, and have been determined to be in need of training. [WIA Section 134(d)(4)(A)(iii), 20 CFR Section 663.310(c), CUIB Section 14230(a)(5)]**

**This section of the County's Local WIA Plan is modified to include the LACWIB's use of a structured certification review system to evaluate the effectiveness of one-stop providers and to assess their implementation of continuous improvement systems to promote and evaluate the quality of services. This practice is governed by the LACWIB's WorkSource Center Certification/Recertification Policy, which has been amended to extend recertification periods based on overall scores achieved by centers during the certification/recertification review process. In accordance with a sliding scale, centers may be granted recertification for a period of two (2) to four (4) years. Previously, all centers were subject to recertification review every two years, irrespective of their overall ratings.**

**S. MEMORANDUM OF UNDERSTANDING:**

WIA requires that a Memorandum of Understanding (MOU) between the local board and each of the One-Stop partners concerning the operation of the One-Stop delivery system be executed. A copy of each MOU must be included with the plan modification. [WIA Section 118(b)(2)(B)]

The MOU may be developed as a single umbrella document, or as singular agreements between the partners and the board. The MOUs should present in concrete terms, member contributions and the mutual methodologies used in overseeing the operations of the One-Stop career center system.

1. The MOU must describe: [WIA, Section 121(c)(1)(2)(A)(B), CUIA Section 14230(d)]
  - a. What services will be provided through the One-Stop system.
  - b. How the costs of services and operating costs will be funded, including cost-sharing strategies or methodologies.
  - c. What methods will be used for referral of individuals between the One-Stop operator and partners?
  - d. How long the MOU will be in effect.
  - e. What procedures have been developed for amending the MOU?
  - f. Other provisions consistent or as deemed necessary by the local board.
  - g. The local board's policy for identifying individuals who, because of their skills or experience, should be referred immediately to training services.
2. Identify those entities with who you are in the process of executing an MOU. Describe the status of these negotiations. [Interim Final Rule §662.310(b)]
3. What process will the local board use to document negotiations with One-Stop partners who fail to participate or sign an MOU? How will you inform the state board when negotiations have failed? [Interim Final Rule §662.310(b)]

**This section of the County's Local WIA Plan is modified to address:**

- A planned amendment to the current Governance MOU necessitated by provisions of SB 293
- Updated WorkSource Center MOUs and Resource Sharing Agreements (RSAs)

**Planned Amendment to the Current Governance MOU Necessitated by Provisions of SB 293**

Pursuant to requirements of SB 293, the State UI Code Section 14230 describes the services that must be available through California's One-Stop Career Centers. Among those services are training services which must be *"made available to individuals who have met the requirements for intensive services and who are unable to obtain or retain employment through intensive services."* Additionally, this section of the UI code states: *"Each local board shall develop a policy for identifying individuals who, because of their skills or experience, should be referred immediately to training services. This policy, along with the methods for referral of individuals between the one-stop operators and the one-stop partners for appropriate services and activities, shall be contained in the memorandum of understanding (MOU) between the local board and the one-stop partners."*

To meet this requirement, the LACWIB has approved a policy indicating that *"a work-first approach to the three tiers of service (core, intensive and training) under WIA is not required. Participants may concurrently receive any combination of services necessary from these tiers to meet their employment objectives. A determination that a job seeker needs training may be made without regard to how long and to what extent such an individual has participated in core and intensive services."* Prior to June 30, 2008, the LACWIB will obtain approval from the Los Angeles County Board of Supervisors to amend the Governance MOU to include this provision.

#### **Updated WorkSource Center MOUs and RSAs**

Revised MOUs and RSAs, representing partnership and financial agreements at the one-stop level, have been submitted to the County by all LACWIB WorkSource Center contractors. These are being reviewed by the County to ensure accuracy of their content.

## **VI. YOUTH ACTIVITIES:**

As a way to connect youth to workforce investment resources, WIA requires youth programs to be connected to the One-Stop system. WIA requires improved youth opportunities and Youth Councils to be part of local workforce investment systems. Youth councils have authority to develop the youth-related portions of the local plans, to recommend youth service providers to the local boards, to coordinate youth services, and to conduct oversight of local youth programs and eligible providers of youth programs.

In this section describe the strategies and tactics to develop a comprehensive service delivery system for eligible youth, and discuss how that system will be coordinated through the One-Stop system.

A. Describe your local area's efforts to construct a youth council, and what the role(s) of the Youth Council will be. [WIA, Section 117 (h)(1)(2)(3)(4)]

This section of the County's Local Plan is modified to reflect changes in the membership structure of the Youth Council that have been approved by the LACWIB Executive Committee. The amended structure includes all WIA-mandated membership categories, plus one optional (business) membership category, for a total of 13 members, 5 of whom will be WIB members. This structure includes membership representation as follows:

#### **Mandatory Seats:**

1. Job Corps
2. Native American/Special Interest or Expertise in Youth Policy
3. Postsecondary Education
4. Representative of Local Public Housing Authority
5. Labor/Special Interest or Expertise in Youth Policy
6. Youth Healthcare/Special Interest or Expertise in Youth Policy (Youth with Disabilities)
7. Foster Youth/Special Interest or Expertise in Youth Policy
8. Special Interest or Expertise in Youth Policy
9. Representative of organization with experience relating to youth activities
10. Youth service agencies/Juvenile Justice and local law enforcement
11. Parents of eligible youth seeking assistance under WIA Youth Program
12. Former Participants

**Optional Seat:**

**13. Business**

**The amended structure has been approved by the Los Angeles County Board of Supervisors. This fully functional Youth Council serves as a program and policy advisory group to the WIB.**

**B. How will youth services be connected with your One-Stop delivery system? [Interim Final Rule § 664.700]**

**This section of the County's Local Plan is modified to express changes resulting from a recently completed open and competitive Request for Proposal process to procure the services of qualified service providers for the WIA Youth program. Each of the 18 contractors secured through this process are either collocated with a County-funded WorkSource Center or have demonstrated effective linkages with one or more WorkSource Centers.**

**C. Describe how coordination with Job Corps, Youth Opportunity Grants, and other youth programs in your local area will occur, e.g. School-to-Career. [WIA Section 112(b) (18) (C) and 117(h) (2) (vi), State Planning Guidance, IV B. 15.]**

**No modification.**

**D. Describe your area's eligible youth population and needs in general. Describe and assess the type and availability of youth activities in the local area. Include an identification of successful providers of such activities. [WIA, sections 118(b)(6)]**

This section of the County's Local Plan is modified to reflect updated youth demographic characteristics representing participants served in the program in PY 2007-2008:

<i>Participant Demographic</i>	<i>WIA Youth</i>
<b>Total</b>	<b>2,785</b>
<b><i>Gender</i></b>	
Male	1,147
Female	1,638
<b><i>Age</i></b>	
Age 14-18	2,299
Age 19-21	486
<b><i>Race Ethnic Group</i></b>	
American Indian/Alaskan Native	10
Asian	194
Black (not Hispanic)	660
Hawaiian Native/Other Pacific Islander	14
Hispanic	1,829
White (not Hispanic)	136
<b><i>Education Status</i></b>	
School Dropout	375
Student, HS or less	2,001
High School Grad./Equiv.	357
Post High School	48
<b><i>UI Status</i></b>	
Unemployment Ins. Claimant	20
Unemployment Ins. Exhaustee	19
<b><i>Labor Force Status</i></b>	
Employed	33
Unemployed	2,748
<b><i>Barriers to Employment</i></b>	
SDA Defined Barrier (Foster Youth)	282
Basic Literacy Skills Deficient	2,227
Disabled	282
Displaced Homemaker	0
Food Stamp Recipient	623
Homeless	60
Limited English Proficiency	74
Low Income	2,689
Offender	162
Pregnant/Parenting Youth	281
Runaway	23
Single Parent	215
Substance Abuser	26
TANF Recipient	456

E. What is your local area's strategy for providing comprehensive services to eligible in-school and out-of-school youth, including any coordination with foster care, education, welfare, and other relevant resources? Include any local requirements and activities to assist youth who have special needs or barriers to employment, including those who are pregnant, parenting, or have disabilities. [WIA Section 112(b)(18)(A), Interim Final Rule §664.400, State Planning Guidance, IV B. 14]

**This section of the County's Local Plan is modified to describe the coordination of the WIA program with the County-funded "Youth Jobs" program, which provides paid work experience for low income and at-risk youth ages 14 to 21 during their off-school months. The program targets the following at-risk groups; foster youth, probation youth, and youth from CalWORKS households. This coordination is occurring in connection with the recently implemented Florence/Firestone Demonstration Project, which will provide fifty youth from the target area with work experience, career exploration, personal development, and job opportunities, with a focus on potential career ladders.**

F. Describe how your local area will meet the Act's provisions regarding the required youth program design elements: [WIA, Section 129(c)(2)(A) through (J)] In addition, please discuss how your local area's youth program design has been modified as a result of the State's move toward common performance measures and its effect on meeting program accountability requirements. [WIA Section 136(b)(2), TEGL 17-05]

**No modification to the following WIA Youth Program design elements:**

1. Intake and Objective Assessment
2. Preparation for post-secondary educational opportunities
3. Strong linkages between academic and occupational learning
4. Preparation for unsubsidized employment opportunities
5. Effective linkages with intermediaries with strong employer connections
6. Alternative secondary school services
7. Summer employment opportunities
8. Paid and unpaid work experience
9. Occupational skills training
10. Leadership development opportunities
11. Comprehensive guidance and counseling
12. Supportive services
13. Follow-up services. [Interim Final Rule §664.450(a)(1) through (6)(b), State Planning Guidance, IV B.14.]

## VII. ADMINISTRATIVE REQUIREMENTS

A. What competitive process will be used to award grants and contracts for youth services in your local area? [WIA Section 118 (b)(9), 112(b)(18)(B) and Section 123]

**No modification**

B. What competitive and non-competitive processes will be used at the local level to award grants and contracts for activities under Title I of WIA, including how potential bidders are being made aware of the availability of grants and contracts? [WIA, Section 118(b)(9)]

**This section is modified to reflect the County's plans to issue an open, competitive Request for Proposals (RFP) to seek qualified and experienced services providers to function as lead agencies in the coordination and delivery of services to adult job seekers, dislocated workers and businesses through the County's WorkSource Center system. Providers selected through this process will begin the delivery of services on July 1, 2009. The RFP will emphasize provider experience including a history of demonstrated performance in the delivery of one-stop services. The County will publish a notice of the RFP in the Los Angeles Times or in a similar publication and will promote the RFP on the WIB's WorkSource California website.**

**Also, on July 1, 2008, three WorkSource Center contractors selected through a spring 2008 competitive solicitation began delivering services. These include organizations selected as lead agencies contractors for the following centers: Central San Gabriel Valley, East Los Angeles and South Los Angeles.**

**As the result of a 2008 competitive solicitation for WIA Youth Program service providers, the County recently contracted with eighteen (18) organizations, which began delivering services on July 1, 2008. The County's WIA Youth RFP emphasized providers' ability to deliver services that are integrated with the WorkSource Center system and that demonstrate effective linkages with local employers.**

C. What entity will serve as the local grant recipient and be responsible for disbursing grant funds as determined by the Chief Elected Official? [WIA Section 117(d)(3)(B)(i)(I)(II)(III) and 118(b)(8)]

**No modification**

D. What criteria will the local board use in awarding grants for youth activities, including criteria used by the Governor and local boards to identify effective and

ineffective youth activities and providers? [WIA Section 112(b) (18) (B), State Planning Guidance III B.1.f.]

**This section is modified to acknowledge that a competitive Request for Proposals (RFP) was issued in spring 2008 to select WIA Youth Program contractors for Program Year 2008-2009. All proposals passing the minimum requirements were evaluated based on the criteria and weighted percentages listed below. All proposals received a composite score and were ranked in numerical sequence from high to low.**

**Qualifications (10%):** The Lead Agency was evaluated on the basis of experience and capacity as an organization to perform the required services. The Lead Agency was evaluated on the basis of references, past performance history of County, State, Federal and/or other contracts, a review of terminated contracts, and a review to determine the magnitude of any pending litigation or judgments against the Lead Agency.

**Collaborative Structure (15%):** The Lead Agency was evaluated on the description of its network of collaborating partners, sustainability of the Collaborative, and effectiveness as a youth delivery system. In particular, how youth delivery services are coordinated, how roles and responsibilities are shared, and how resources are leveraged. Emphasis was placed on thoroughness of responses to questions in this Section.

**Youth Center (8%):** The Lead Agency was evaluated on the thoroughness of the responses to the facilities, and integrated workforce service plans provided through the Youth Center. Collocation in a WorkSource Center earned additional points.

**Program Services (32%):** The Lead Agency was evaluated on the description of the methodology to be used to meet the County's requirement based on information provided in Appendix B, Statement of Work. *NOTE: Formal partnership linkages to serve Foster Youth received additional points.*

**Performance Measures (10%):** The Lead Agency was evaluated on any demonstrated experience in integrated workforce services and outcome-driven performance in the area of unsubsidized job placement of Out-of-School Youth, how well the Lead Agency understands the WIA performance measures, and its ability to design effective service intervention strategies.

**Quality Assurance Plan (5%):** The Lead Agency was evaluated on its Quality Assurance/Program Monitoring Plan. The Plan was assessed on areas including but not limited to, the following: how the Plan is utilized by the Lead Agency to ensure that required services are provided as specified, description of the



monitoring system, and methods for identifying and preventing deficiencies in the quality of services.

**Budget/Fiscal Capability (25%):** Proposals were evaluated for cost reasonableness and accurate completion of required budget documents. The budget must contain cost detail and demonstrate that the proposed cost is realistically based on reasonable costs specific to the proposal.

**Evaluation total was 105 points, including five (5) bonus points**

E. What is your local area's definition regarding the sixth youth eligibility criterion, ("an individual who requires additional assistance to complete an educational program, or to secure and hold employment")? [WIA Section 101(13)(c)(vi)]

**No modification.**

F. What process will be used to allow public review and comment for specific performance outcomes and measures when these have been negotiated?

**This section is modified to reflect the county's intent to utilize the 2008/2009 WIA Local Plan Modification public comment process as the mechanism to allow for public comment on the County's planned WIA performance outcomes and measures.**

## **VIII. ASSURANCES**

- A. The Local Workforce Investment Board and its staff assure that it will establish, in accordance with section 184 of the Workforce Investment Act, fiscal control and fund accounting procedures necessary to ensure the proper disbursement of, and accounting for, funds provided to the Local Workforce Investment Board through the allotments made under sections 127 and 132. [WIA, Section 112(b)(11)]
- B. The Local Workforce Investment Board assures that it will implement the uniform administrative requirements referred to in WIA, Section 184(a) (3).
- C. Local Workforce Investment Board assures compliance with the confidentiality requirements of WIA, Section 136(f) (3).
- D. The Local Workforce Investment Board assures that no funds received under the Workforce Investment Act will be used to assist, promote, or deter union organizing. [WIA, Section 181(b)(7)]
- E. The Local Workforce Investment Board assures that the board will comply with the nondiscrimination provisions of WIA, Section 188, including an assurance that Methods of Administration have been developed and implemented.

- F. The Local Workforce Investment Board assures that the board will collect and maintain data necessary to show compliance with the nondiscrimination provisions of WIA, Section 188.
- G. The Local Workforce Investment Board assures that there will be compliance with grant procedures of WIA, Section 189(c).
- H. The Local Workforce Investment Board certifies that public employees will provide Wagner-Peyser Act-funded labor exchange activities. [State Planning Guidance VI. 13.]
- I. The Local Workforce Investment Board assures that it will comply with the current regulations, 20 CFR part 651.111, to develop and submit affirmative action plans for migrant and seasonal farm worker Significant Offices in the local workforce area which are determined by the Department of Labor, to be in the highest 20% of MSFW activity nationally.
- J. The Local Workforce Investment Board assures that funds will be spent in accordance with the Workforce Investment Act, written Department of Labor guidance, and other applicable Federal and State laws and regulations.
- K. The Local Workforce Investment Board assures that veteran workforce investment programs funded under WIA, Section 168 will be carried out in accordance with that Section.
- L. The Local Workforce Investment Board assures it will comply with future State Workforce Investment Board policies and guidelines, legislative mandates, or other special provisions as may be required under Federal law, including the Workforce Investment Act or State legislation.
- M. The Local Workforce Investment Board assures that when allocated adult funds for employment and training activities are limited, priority shall be given to recipients of public assistance and other low-income individuals for intensive and training services [WIA, Section 134 (d)(4)(E), 118(b)(4).]
- N. The Local Workforce Investment Board certifies that its One-Stop Centers will recognize and comply with applicable labor agreements affecting represented employees located in the Centers. This shall include the right of access by State labor organization representatives pursuant to the Ralph Dills Act (Chapter 10.3 [commencing with Section 3512] of Division 4, of Title 1 of the Government Code.
- O. The Local Workforce Investment Board assures that State employees who are located at the One-Stop Centers shall remain under supervision of their employing department for purposes of performance evaluations and other matters concerning civil service rights and responsibilities. State employees performing services at One-Stop Center shall retain existing civil service and collective bargaining protections on matters relating to employment, including but not limited, hiring, promotion, discipline, and grievance procedures.

- P. The Local Workforce Investment Board assures that when work-related issues arise at One-Stop Centers between State employees and operators or supervisors of other partners, the operator or other supervisor shall refer such issues to the State employees' civil service supervisor. The One-Stop Career Center operators and partners shall cooperate in the investigation of the following matters: discrimination under the California Fair Employment and Housing Act (Part 2.8 [commencing with Section 12900] of Division 3 of Title 2 of the Government Code), threats and/or violence concerning State employees, and State employee misconduct.
- Q. One-Stop Operator is responsible for administering One-Stop Center services in accord with roles to be determined by the Local Workforce Investment Board. The Local Workforce Investment Board assures that it will select the One-Stop Operator with the agreement of the Chief Elected Official, through one of three means:
1. Through a consortium of at least three or more required One-Stop partners; or
  2. Through competitive process such as a Request for Proposal; or
  3. It may serve as the One-Stop Operator directly but only with the consent of the Chief Elected Official and the Governor.

The only time these selection procedures are not required is in the following circumstances inclusive: the One-Stop delivery system, of which the operator is a part, existed before August 7, 1998; the existing One-Stop system includes all of the required One-Stop partners; and an MOU has been executed which is consistent with the requirements of the Act. [WIA: Section 121(d) (2) (A) and Regulations, Section 662.4.10].

#### **IX. PROGRAM ADMINISTRATION DESIGNEE AND PLAN SIGNATURES**

This Local Plan represents the Los Angeles County Workforce Investment Board's efforts to maximize and coordinate resources available under Title I of the Workforce Investment Act (WIA) of 1998.

This Local Plan is submitted for the period of April 1, 2008 through June 30, 2009 in accordance with the provisions of WIA.

Local Workforce Investment Board Chair

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Signature

---

Dennis Neder

---

Name

---

Chairman

---

Title

---

Date

Chief Elected Official

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Signature

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Name

---

Title

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Date



**Workforce Investment Area**  
**Local Plan Modification**  
**Program Year 2008–09**  
**(Budget, Participant, and Performance Forms)**

LWIA: Los Angeles County

Submitted on: Pending

Contact Person: Josie Marquez

Contact Person's Telephone Number: (213) 738-3175

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☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_

LWIA: \_\_\_\_\_

Date: \_\_\_\_\_

07/01/2008

## Budget, Participant, and Performance Forms

### Table of Contents

Narrative	REVISION		PAGE NUMBER
	<u>Yes</u>	<u>No</u>	
Executive Summary	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
I. Plan Development Process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
II. Local Vision and Goals	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>6</u>
III. Labor Market Analysis	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
IV. Leadership	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>12</u>
V. One-Stop Service Delivery System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>14</u>
VI. Youth Activities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>23</u>
VII. Administrative Requirements	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>26</u>
VIII. Assurances	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>29</u>
IX. Signature Page	<u>Required</u>		<u>31</u>
<b>Attachments</b>			
1. Budget Plan Summaries	<u>Required</u>		<u>ATT-1</u>
2. Participant Plan Summary	<u>Required</u>		<u>ATT-2</u>
3. Negotiated Levels of Performance Chart	<u>Required</u>		<u>ATT-3</u>
4. Copies of all MOUs for Each One-Stop	<u>Required</u>		<u>Packet</u>
5. Public Comments of Disagreement	<input type="checkbox"/>	<input type="checkbox"/>	<u>      </u>
6. LWIA Grant Recipient Listing	<u>Required</u>		<u>ATT-4</u>
7. Other Submittal(s)	<input type="checkbox"/>	<input type="checkbox"/>	<u>      </u>

☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_

LWIA: Los Angeles County

Date: 07/01/08

### Budget, Participant, and Performance Forms

### TITLE IB BUDGET PLAN SUMMARY (Adult or Dislocated Worker)

WIA 118; 20 CFR 661.350(a)(13)

PROGRAM TYPE for PY 2008, beginning 07/01/08 through 06/30/09

☒ Grant Code 201/202/203/204 WIA IB-Adult

☐ Grant Code 501/502/503/504 WIA IB-Dislocated Worker

FUND IDENTIFICATION		R865463 Subgrant	R970541 Subgrant
1. Year of Appropriation		2007	2008
2. Formula Allocation		10,196,581	10,259,038
3. Allocation Adjustment - Plus or Minus			
4. Transfers - Plus or Minus			
5. TOTAL FUNDS AVAILABLE (Lines 2 thru 4)		10,196,581	10,259,038
TOTAL ALLOCATION COST CATEGORY PLAN			
6. Program Services (sum of Lines 6.A thru 6.E)		9,177,581	9,233,796
A. Core Self Services		1,670,798	1,681,032
B. Core Registered Services		2,259,256	2,273,095
C. Intensive Services		2,365,437	1,467,885
D. Training Services		1,458,949	1,431,858
E. Other		1,423,141	1,025,242
7. Administration (Line 5 minus 6)		1,019,000	1,025,242
8. TOTAL (Line 6 plus 7)		10,196,581	10,259,038
QUARTERLY TOTAL EXPENDITURE PLAN (cumulative from July 1, 2007 and July 1, 2008, respectively)			
9. September 2007		1,534,997	
10. December 2007		3,339,620	
11. March 2008		5,370,734	
12. June 2008		8,447,302	
13. September 2008			1,408,126
14. December 2008			3,063,593
15. March 2009			4,926,830
16. June 2009			7,749,113
17. September 2009			
18. December 2009			
19. March 2010			
20. June 2010			
COST COMPLIANCE PLAN (maximum 10%)			
21. % for Administration Expenditures (Line 7/Line 5)		10%	10%

Rogelio Tapla, Finance Director

213-738-2665

Sept. 18, 2008

Contact Person, Title

Telephone Number

Date Prepared

Comments:

NOTE: Final Rule 667.160, What Reallocation Procedures Must the Governors Use, discusses local area obligation rates, recapture, and reallocation. Also see WIA Directive WIAD01-10.

☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_

LWIA: Los Angeles County

Date: 07/01/08

### Budget, Participant, and Performance Forms

#### TITLE IB BUDGET PLAN SUMMARY (Adult or Dislocated Worker)

WIA 118; 20 CFR 661.350(a)(13)

PROGRAM TYPE for PY 2008, beginning 07/01/08 through 06/30/09

☐ Grant Code 201/202/203/204 WIA IB-Adult

☒ Grant Code 501/502/503/504 WIA IB-Dislocated Worker

FUNDING IDENTIFICATION		R865463 Subgrant	R970541 Subgrant
1. Year of Appropriation		2007	2008
2. Formula Allocation		7,153,904	8,535,259
3. Allocation Adjustment - Plus or Minus			
4. Transfers - Plus or Minus			
5. TOTAL FUNDS AVAILABLE (Lines 2 thru 4)		7,153,904	8,535,259
<b>TOTAL ALLOCATION/COST CATEGORY PLAN</b>			
6. Program Services (sum of Lines 6.A thru 6.E)		6,438,904	7,682,199
A. Core Self Services		1,155,097	1,378,136
B. Core Registered Services		1,468,497	1,752,051
C. Intensive Services		1,828,686	2,181,789
D. Training Services		831,590	992,163
E. Other		1,155,034	1,378,061
7. Administration (Line 5 minus 6)		715,000	853,060
8. TOTAL (Line 6 plus 7)		7,153,904	8,535,259
<b>QUARTERLY TOTAL EXPENDITURE PLAN (cumulative from July 1, 2007 and July 1, 2008 respectively)</b>			
9. September 2007		1,350,179	
10. December 2007		2,727,782	
11. March 2008		4,354,622	
12. June 2008		6,343,573	
13. September 2008			1,610,887
14. December 2008			3,254,492
15. March 2009			5,195,461
16. June 2009			7,568,460
17. September 2009			
18. December 2009			
19. March 2010			
20. June 2010			
<b>COST COMPLIANCE PLAN (maximum 10%)</b>			
21. % for Administration Expenditures (Line 7/Line 5)		10%	10%

Rogelio Tapia, Finance Director

213-738-2665

Sept. 18, 2008

Contact Person, Title

Telephone Number

Date Prepared

Comments:

NOTE: Final Rule 667.160, What Reallocation Procedures Must the Governors Use, discusses local area obligation rates, recapture, and reallocation. Also see WIA Directive WIAD01-10.



☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_

LWIA: Los Angeles County

Date: 04/01/08

**Budget, Participant, and Performance Forms**

**TITLE IB BUDGET PLAN SUMMARY (Youth)**

WIA 118; 20 CFR 661.350(a)(13)

PROGRAM TYPE for PY 2008, beginning 04/01/08 through 06/30/09

☒ Grant Code 301/302/303/304 WIA IB-Youth

<b>BUDGET IDENTIFICATION</b>		R865463 Subgrant	R970541 Subgrant
1. Year of Appropriation		2007	2008
2. Formula Allocation		10,662,408	10,580,984
3. Allocation Adjustment - Plus or Minus			
4. TOTAL FUNDS AVAILABLE (Line 2 plus 3)		10,662,408	10,580,984
<b>ALLOCATION COST CATEGORY PLAN</b>			
5. Program Services (sum of Lines 5A and 5B)		9,596,408	9,523,125
A. In School		6,237,310	6,189,678
B. Out-of-School (30%)		3,359,098	3,333,446
6. Administration (Line 4 minus 5)		1,066,000	1,057,859
7. TOTAL (Line 5 plus 6)		10,662,408	10,580,984
<b>QUARTERLY TOTAL EXPENDITURE PLAN (Cumulative from April 1, 2007 and April 1, 2008 respectively)</b>			
8. June 2007		2,901,258	
9. September 2007		5,193,889	
10. December 2007		7,251,057	
11. March 2008		9,488,155	
12. June 2008			2,665,602
13. September 2008			4,772,013
14. December 2008			6,662,087
15. March 2009			8,717,476
16. June 2009			
17. September 2009			
18. December 2009			
19. March 2010			
20. June 2010			
<b>COST COMPLIANCE PLAN</b>			
21. % for Administration Expenditures (Line 6/Line 4)		10%	10%

Rogelio Tapia, Finance Director

213-738-2665

Sept. 18, 2008

Contact Person, Title

Telephone Number

Date Prepared

**Comments:**

NOTE: Final Rule 667.160, What Reallocation Procedures Must the Governors Use, discusses local area obligation rates, recapture, and reallocation. Also see WIA Directive WIAD01-10.

☒ WIA Local Plan Modification PY 2008-09  
☐ Modification # \_\_\_\_\_

LWIA: Los Angeles County  
 Date: 07/01/08

**Budget, Participant, and Performance Forms**  
**TITLE IB PARTICIPANT PLAN SUMMARY**  
 WIA 118; 20 CFR 661.350(a)(13); TEGL 17-05

Plan the number of individuals that are in each category.

Totals for PY 2008 (07/01/08 through 06/30/09)	ADULT	DW	YOUTH
1. Registered Participants Carried in from PY 2007	415	462	1,464
2. New Registered Participants for PY 2008	1,412	768	1,321
3. Total Registered Participants for PY 2008 (Line 1 plus 2)	1,827	1,230	2,785
4. Exiters for PY 2008	1,458	880	1,949
5. Registered Participants Carried Out to PY 2009 (Line 3 minus 4)	369	350	836

PROGRAM SERVICES			
6. Core Self Services	67,935	45,290	
7. Core Registered Services	1,823	1,228	
8. Intensive Services	1,464	1,014	
9. Training Services	401	280	

YOUTH MEASURES			
10. Attainment of a Literacy and/or Numeracy Gain			N/A
11. Attainment of a High School Diploma, GED, or Certificate			1,430

EXIT STATUS			
12. Entered Employment	1,221	717	314
12A. Training-related	290	196	109
13. Remained with Layoff Employer		10	
14. Entered Military Service			7
15. Entered Advanced Training			51
16. Entered Postsecondary Education			504
17. Entered Apprenticeship Program			1
18. Returned to Secondary School			573
19. Exited for Other Reasons	1,207	691	1,695

Robert Brief, Project Supervisor  
 Contact Person, Title

213-351-8924  
 Telephone Number

Sept. 18, 2008  
 Date Prepared

Comments:


☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_

LWIA: Los Angeles County

Date: 07/01/2008

**Budget, Participant, and Performance Forms**  
**STATE NEGOTIATED LEVELS OF PERFORMANCE<sup>1</sup>**

WIA Requirement at Section 136(c)	PY 2005-06	PY 2006-07	PY 2007-08	PY 2008-09
<b>Adults</b>				
Entered Employment Rate	73%	74%	77%	78%
Employment Retention Rate	79%	80%	82%	83%
Earnings Change/Average Earnings <sup>2</sup>	\$3500	\$11,800	\$12,400	\$12,500
Employment and Credential Attainment Rate	56%	58%	N/A	N/A
<b>Dislocated Workers</b>				
Entered Employment Rate	81%	82%	85%	86%
Employment Retention Rate	85%	86%	87%	88%
Earnings Change/Average Earnings <sup>2</sup>	\$3000	\$15,400	\$15,800	\$15,900
Employment and Credential Attainment Rate	66%	67%	N/A	N/A
<b>Youth (ages 14-21)</b>				
Placement in Employment or Education	N/A	N/A	TBD	TBD
Attainment of a Degree or Certificate	N/A	N/A	TBD	TBD
Literacy and Numeracy Gains	N/A	N/A	TBD	TBD
<b>Older Youth (ages 19-21)<sup>3</sup></b>				
Entered Employment Rate	72%	73%	N/A	N/A
Employment Retention Rate	80%	81%	N/A	N/A
Earnings Change	\$3700	\$3800	N/A	N/A
Employment and Credential Attainment Rate	38%	39%	N/A	N/A
<b>Younger Youth (ages 14-18)<sup>3</sup></b>				
Skill Attainment Rate	83%	84%	N/A	N/A
Diploma or Equivalent Rate	66%	67%	N/A	N/A
Retention Rate	63%	64%	N/A	N/A
<b>Customer Satisfaction<sup>3</sup></b>				
Participant Satisfaction Score	75	75	N/A	N/A
Employer Satisfaction Score	75	75	N/A	N/A

<sup>1</sup> Guidance on the definitions of specific indicators for state and local performance can be found at the U.S. Department of Labor (DOL) [WIA Web site](#). Specific Training and Employment Guidance Letters (TEGL) include, but are not limited to 8-99, 11-01, 27-04, 35-04, and 17-05. Additional guidance can be found at the EDD Workforce Development Community [Directives Web site](#) and [Information Notices Web site](#). Specific Directives include, but are not limited to WIAD05-15, 06-5, 06-14, and WSD07-5. Specific Information Notices include, but are not limited to WSIN07-4 and 07-33. The DOL Employment and Training Administration approved California's waiver request to move from the statutory performance measures specified in WIA Section 136(b)(2) to the common performance measures defined in TEGL 17-05. This waiver is effective July 1, 2007 through June 30, 2009.

<sup>2</sup> For PY 2005-06, the goal was an "Earnings Change". Effective July 1, 2006, the definition was changed to reflect an "Average Earnings". See TEGL 17-05.

<sup>3</sup> Per WSIN07-33, the DOL approved California's waiver request to move from the statutory performance measures specified in WIA Section 136(b)(2) to the common performance measures defined in TEGL 17-05. Accordingly, these performance measures are no longer applicable.

☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_ LWIA: Los Angeles County

Date: 07/01/2008

**Budget, Participant, and Performance Forms**  
**LOCAL NEGOTIATED LEVELS OF PERFORMANCE<sup>1</sup>**

WIA Requirement at Section 136(c)	PY 2005-06	PY 2006-07	PY 2007-08
<b>Adults</b>			
Entered Employment Rate	74.2%	75%	76%
Employment Retention Rate	77.7%	78%	78.5%
Earnings Change/Average Earnings <sup>2</sup>	\$3,535	\$10,300	\$11,000
Employment and Credential Attainment Rate	55%	58%	N/A
<b>Dislocated Workers</b>			
Entered Employment Rate	81.5%	82.5%	83%
Employment Retention Rate	84.9%	85.9%	86%
Earnings Change/Average Earnings <sup>2</sup>	-\$3,000	\$13,800	\$14,000
Employment and Credential Attainment Rate	66%	67%	N/A
<b>Youth (ages 14-24)</b>			
Placement in Employment or Education	N/A	N/A	65%
Attainment of a Degree or Certificate	N/A	N/A	45%
Literacy and Numeracy Gains	N/A	N/A	15%
<b>Older Youth (ages 19-24)<sup>3</sup></b>			
Entered Employment Rate	70.3%	71.3%	N/A
Employment Retention Rate	77.4%	78.4%	N/A
Earnings Change	\$3,874	\$3,974	N/A
Employment and Credential Attainment Rate	38%	39%	N/A
<b>Younger Youth (ages 14-18)<sup>3</sup></b>			
Skill Attainment Rate	83.8%	84.8%	N/A
Diploma or Equivalent Rate	66%	67%	N/A
Retention Rate	63.4%	64.4%	N/A
<b>Customer Satisfaction<sup>3</sup></b>			
Participant Satisfaction Score	N/A	N/A	N/A
Employer Satisfaction Score	N/A	N/A	N/A

<sup>1</sup> Guidance on the definitions of specific indicators for state and local performance can be found at the U.S. Department of Labor (DOL) WIA Web site. Specific Training and Employment Guidance Letters (TEGL) include, but are not limited to 8-99, 11-01, 27-04, 35-04, and 17-05. Additional guidance can be found at the EDD Workforce Development Community Directives Web site and Information Notices Web site. Specific Directives include, but are not limited to WIAD05-15, 06-5, 06-14, and WSD07-5. Specific Information Notices include, but are not limited to WSIN07-4 and 07-33. The DOL Employment and Training Administration approved California's waiver request to move from the statutory performance measures specified in WIA Section 136(b)(2) to the common performance measures defined in TEGL 17-05. This waiver is effective July 1, 2007 through June 30, 2009.

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**Budget, Participation, and Performance Forms**

**STATE of CALIFORNIA**

**LOCAL AREA GRANT RECIPIENT LISTING**

[WIA Sections 117 (d)(3)(B)(i) and 118 (b)(8)]

**Los Angeles County**

<b>ENTITY</b>	<b>ORGANIZATION</b>	<b>CONTACT (NAME/TITLE)</b>	<b>MAILING ADDRESS (STREET, CITY, ZIP)</b>	<b>TELEPHONE, FAX, E-MAIL</b>
Grant Recipient (or Subrecipient if applicable)	Los Angeles County Community & Senior Services (CSS)	Cynthia D. Banks Director, CSS	3175 W. 6 <sup>th</sup> St. Los Angeles, CA 90020	Ph: 213-637-0789 Fx. 213-380-8275 cbanks@css.lacounty.gov
Fiscal Agent	Los Angeles County Community & Senior Services (CSS)	Otto Solorzano Chief Deputy, CSS	3175 W. 6 <sup>th</sup> St. Los Angeles, CA 90020	Ph: 213-738-2617 Fx. 213-480-0926 osolorzano@css.lacounty.gov
Local Area Administrator	Los Angeles County Community & Senior Services (CSS)	Josie Marquez Executive Director, WIB	3175 W. 6 <sup>th</sup> St. Los Angeles, CA 90020	Ph: 213-738-3175 Fx. 213-380-8275 jmarquez@css.lacounty.gov
Local Area Administrator Alternative	Los Angeles County Community & Senior Services (CSS)	Maggie Mireles WIA Program Manager	3175 W. 6 <sup>th</sup> St. Los Angeles, CA 90020	Ph: 213-738-2198 Fx. 213-381-8120 mmireles@css.lacounty.gov

☒ WIA Local Plan Modification PY 2008-09

☐ Modification # \_\_\_\_\_

LWIA: Los Angeles County

Date: 04/01/2008

### Budget, Participant, and Performance Forms

#### SIGNATURE PAGE

This local plan represents the Los Angeles County Workforce Investment Board's efforts to maximize and coordinate resources available under Title I of the Workforce Investment Act (WIA) of 1998.

This local plan is submitted for the period of April 1, 2008 through June 30, 2009 in accordance with the provisions of WIA.

Local Workforce Investment Board Chair

Chief Elected Official

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Dennis Neder  
Name

\_\_\_\_\_  
Name

\_\_\_\_\_  
Chair  
Title

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date